

## Summary Performance Report for 2014/2015

### Applications valid, decisions made and on hand

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Year End	April	May	June	July	Aug	Sept	Actual
Applications valid	158	177	167	175	141	111	132	157	152	143	157	146	1846	155	159	170	159	141	166	950
Decisions	148	155	147	139	163	143	117	131	131	142	137	118	1651	157	162	147	186	188	177	1017
Difference	10	22	20	36	22	32	15	26	21	1	20	28	195	2	3	23	27	47	11	
On hand	425	436	459	488	473	433	431	458	483	494	490	558	558	547	554	585	569	536	546	
Target on hand	380	380	380	380	380	380	380	380	380	380	380	380	380	380	380	380	380	380	380	380

### Large & Small Majors, Minors & Other % decided in time

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	YR End	April	May	June	July	Aug	Sept	Actual	Target
Large	N/A	N/A	0	0	0	100	33	0	60	N/A	100	N/A	50	100	50	33	33	100	0	85	60
Small	75	N/A	50	71	40	100	100	100	0	33	40	50	58	0	67	75	100	100	0	53	60
Minor	69	70	61	75	52	66	58	66	71	56	56	64	63	47	47	49	43	40	37.5	43	65
Other	83	76	80	81	79	81	79	78	90	75	75	93	79	84	67	66	67	71	55	69	80

### Looking back over 4 years

	Large Major	Small Major	Minor	Other	Applications received	Decisions
2010/11	8/9=89%	16/43=37%	133/329=40%	449/844=53%	1939	1361
2011/12	4/18=22%	26/47=53%	277/466=60%	858/1256=68%	1875	1900
2012/13	8/16=50%	14/27=52%	318/469=68%	906/1170=77%	1701	1807
2013/14	9/18=50%	24/41=58%	242/383=63%	931/1166=80%	1849	1731

### Appeal Decisions

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Yr End	April	May	June	July	Aug	Sept
Allowed	0	2	0	0	3	2	8	4	2	1	6	1	<b>29</b>	2	1	6	0	2	1
Dismissed	0	5	2	2	0	1	10	3	4	1	3	5	<b>36</b>	2	0	3	1	1	4
Withdrawn	0	0	0	1	0	0	1	0	0	0	0	0	<b>2</b>	0	0	0	2	0	2

### Enforcement Cases

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Yr End	April	May	June	July	Aug	Sept
Open	48	51	48	57	53	34	49	36	25	42	33	43	<b>519</b>	38	24	53	59	32	45
Closed	46	46	51	51	64	40	44	38	45	23	23	47	<b>518</b>	37	30	35	59	24	56
Difference	<b>2</b>	<b>5</b>	<b>3</b>	<b>6</b>	<b>11</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>20</b>	<b>19</b>	<b>10</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>6</b>	<b>18</b>	<b>0</b>	<b>8</b>	<b>11</b>
On hand	101	101	103	97	95	95	97	91	71	N/A	96	87	<b>87</b>	94	101	102	109	121	101

### Building Control

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Yr End	April	May	June	July	Aug	Sept
App's Received	132	96	111	112	51	87	91	93	69	100	112	117	<b>1171</b>	136	79	99	124	81	96
App's Decided	30	45	47	47	51	32	40	34	32	44	54	46	<b>502</b>	60	97	71	44	48	50
App's Checked	23	40	37	38	53	36	41	29	38	36	63	48	<b>482</b>	55	49	39	55	15	24
Projects Started	68	69	60	61	42	60	66	68	36	57	49	51	<b>687</b>	54	67	87	64	63	79
Projects Completed	55	25	48	59	43	60	70	398	566	655	233	74	<b>2287</b>	87	66	72	55	59	82
No. Inspections	534	578	601	639	447	533	656	910	896	1054	558	509	<b>7915</b>	575	489	547	569	446	669

### Planning and Pre-Application income over the 4 years

	2009/10	2010/11	2011/12	2012/13	2013/14
Planning	753,400	812,220	1,079,722	873,695	1,550,075
Pre-Application	16,175	41,218	54,348	47,996	55,051
Total income for both	£769,575	£853,438	£1,134,070	£921,661	£1,555,126

### Fees received from Solar Farm so far for 2014/15

S/1067/14/FL	£128,299.00	Solar Farm & Associated Works
S/1331/14/FL	£31,009.00	Solar Farm & Associated Development
S/1427/14/FL	£43,544.00	Solar Farm & Associated Development
S/1615/14/FL	£69,994.00	Solar Farm & Associated Development
S/1898/14/FL	£71,029.00	Solar Farm & Associated Development
S/1902/14/FL	£76,089.00	Solar Farm & Associated Development

### Customer Satisfaction

	Average Satisfaction %	Numbers of Responses (Negative/Positive)
April	67	13/16
May	64	12/17
June	66	13/19
July	58	11/14
August	57	16/17
September	68	14/24